

April 29, 2020

## COVID-19 CONTINUITY OF OPERATIONS UPDATE INTERNATIONAL SERVICE IMPACT ALTERNATE TRANSPORT: SECOND AIR TO SEA DIVERSION in Effect

On April 27, 2020, a second sea transport departed with volume from the Chicago, JFK, and Miami International Service Centers and is estimated to arrive at the Rotterdam (Netherlands) port on May 15, 2020. **Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.** The vessel is carrying 6,382 receptacles in six (6) containers weighing 33,593 kilograms. It is serving mail destined to:

- Austria
- Denmark
- Hungary
- Poland
- Sweden
- Czech Republic
- Finland
- Netherlands
- Spain
- Switzerland (Geneva and Zurich)

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

<u>Rotterdam Port Unloading</u>	<u>Rotterdam Port Custom Clearance/Clear Customs</u>	<u>Rotterdam Port Transit to Den Hague OE</u>	<u>Den Hague OE Acceptance &amp; Sorting</u>	<u>Den Hague OE Road Transit to Delivery Address</u>
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

These service disruptions affect Priority Mail Express International<sup>®</sup> (PMEI), Priority Mail International<sup>®</sup> (PMI), First-Class Mail International<sup>®</sup> (FCMI), First-Class Package International Service<sup>®</sup> (FCPIS<sup>®</sup>), International Priority Airmail<sup>®</sup> (IPA<sup>®</sup>), International Surface Air Lift<sup>®</sup> (ISAL<sup>®</sup>), and M-Bag<sup>®</sup> items.

Alternate transit options will remain in effect until sufficient air transportation capacity becomes available.

The Postal Service<sup>™</sup> is closely monitoring the situation and will continue to update customers until the situation returns to normal.