



Enterprise Payment System (EPS)

Release 3.5.0.0

Pre-Release Notes

CHANGE 1.0

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1.0 Introduction

On Sunday, September 23, 2018, the United States Postal Service will implement the following software change:

- Enterprise Payment System (EPS) Release 3.5.0.0

These Pre-Release Notes provide the contents of the release and affected subsystems.

The section titled **Corrections to Known Issues** is derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in this release.

This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to publication.

2.0 Enterprise Payment System (EPS) – Enhancements, Updates, and New Functionality

2.1 Dashboard

The Spending Summary Chart on the Customer Account Dashboard will be updated to reflect only non-zero spending categories for the selected date range. Percentages for each category will be shown on the chart. [1120-R](#)

2.2 Manage Products and Services

For Administrative Console users (USPS Helpdesk, Payment Managers, and other Admin users), the Manage Products and Services page will be updated to include an option to enable internal Admin users to assist customers in managing Precancelled Stamp (PC) postage accounts. The page will be updated to display this option in a list of supported products and services. The following options will be included on the updated Manage Products and Services page:

- Manage PO Boxes
- Manage PC Postage Account
- Manage Permits
- Manage Address Quality

The “Manage PC Postage Account” option will navigate Admin users to the Manage PC Postage page, where they can authorize the customer’s Enterprise Payment account to accept PC Postage transactions. The customer’s 50-character nickname will be included on the page to identify the EPS account. The Manage PC Postage page will display a dropdown menu containing PC Postage vendor names, including Endicia®, Stamps.com®, Pitney Bowes®, and EasyPost®, along with the linkage status for each (Active, Pending, Delinked, Expired). The activity and last date of activity will also be displayed.

Instructions for the steps to complete an account linkage will be provided on the Manage PC Postage page. Following validation to ensure that the customer’s EPS account is in good standing, and the customer’s acceptance of the Terms and Conditions for linking a PC Postage account to an EPS account, the system will provide final authorization of the linkage. An authorization code valid for one week (7 days) will be provided.

An option will also be provided on the Manage PC Postage page to allow the Admin user to remove authorization for the customer’s EPS account to accept PC Postage transactions, so that they will no longer be able to purchase PC Postage products with the account. The Admin user will be prompted to confirm the action, after which the EPS account will be de-linked from PC Postage. [1064-R](#), [1066-R](#), [1068-R](#), [1070-R](#), [1071-R](#), [1073-R](#), [1074-R](#), [1075-R](#), [1076-R](#), [1077-R](#), [1078-R](#), [1100-R](#), [1101-R](#), [1102-R](#), [1103-R](#), [1104-R](#), [1105-R](#), [1106-R](#), [1107-R](#)

EPS will process PC Postage transactions for authorized users, up to a configurable maximum dollar amount. PC Postage transactions that exceed the daily maximum dollar amount will be rejected. [1079-R](#), [1080-R](#)

The Manage PC Postage Account page will display account information sorted by Status, EPS Account (lowest to highest), and Last Link/Delink Date (most recent first). [1121-R](#)

When the PC Postage permit is delinked from the customer’s EPS account, a warning message will alert the

customer that they will no longer be able to add funding for the PC Postage meter using the EPS account, and that their vendor will not be automatically notified of this change. [1117-R](#)

PC Postage transaction details, including the Vendor ID and Vendor Name will be sent to Oracle AR, and to the Accounting Data Mart (ADM) and the Package Platform Concept application for use in reporting and transaction reconciliation. [1133-R](#), [1118-R](#), [1119-R](#)

The PC Postage Products Detail Report will be created to reflect detailed information for an EPS account's spending on PC Postage products. The report will be accessed from the PC Postage detail page, and will display the following: EPS Account Number, .Transaction Amount, Transaction Date/Time, Vendor Name, EPS Transaction ID, Payment Method, 12-Digit Device ID Number, Vendor Request ID Number, and PSD Serial Number. [1083-R](#), [1084-R](#)

3.0 Enterprise Payment System (EPS) - Corrections to Known Issues

3.1 Permit Linkage

- EPS Customer Service Representatives (CSRA, CSR, and CSR-L) are currently unable to link permits for customers using the Admin Console. The URL to access the *PostalOne!* System is missing from the Admin Console Trust Store. As a result, when users attempt to access the Permit Linkages list from the Account Management page no results are shown. As a temporary workaround until the issue is resolved, customers can follow the instructions to link a permit to an EPS account using the Portal Permit Linkages list. [1019 \(1093-R\)](#)
- A defect will be corrected that results in a permit linkage existing in EPS, but not in the *PostalOne!* System. The issue occurs when a Permit Linkage record is successfully saved in EPS, but fails while being transferred to the *PostalOne!* System. Since the linkage exists in EPS, but not in the *PostalOne!* System, the mailings are going through the local trust associated to the permit. This creates a negative balance on the local trust; therefore the option to re-link the permit is not available. [1068 \(1095-R\)](#)

3.2 Reports

3.2.1 Mailing Details Report (Commercial Mailing and Shipping)

- The Mailing Details Report will be updated to correct a display issue that erroneously doubles the Number of Pieces for postage statements displayed on the report. This is a display issue only and does not affect postage. As a temporary workaround until the issue is corrected, users can view the correct number of pieces for affected postage statements on the *PostalOne!* System Dashboard. [913 \(1136-R\)](#)
- The default view of the Mailing Details Report (Commercial Mailing and Shipping Report) will be updated to display transactions in descending date order (i.e., most recent transactions at the top). Currently the report incorrectly shows the oldest transactions at the top. [1112](#)

3.2.2 Section Details Report

The Section Details Report will be updated to correct several display issues for Enterprise Payment System (EPS) transactions. The volume by section is currently reflected incorrectly in some sections. These are display issues only and do not impact postage. The following issues will be addressed:

Periodicals

- The Inside County volume is doubled due to the pound pricing and piece pricing being included in the same part.
- The volume is displayed as 0 (zero) on Parts D and E (sacks, trays, and pallets).

All Other Mail Classes

- Volume for Detached Mailing Labels, Detached Address Labels, Nonmachinable Surcharge, and Nonbarcoded Surcharge lines are all treated as additional volume when those actually represent charges on previously-identified pieces from other lines in the same section. [1075 \(1061-R\)](#)

3.2.3 Spending Summary Report

The Spending Summary Report will be updated to correctly reflect the postage and volume for extra services claimed on a postage statement. Currently for postage statements that claim extra services, the volume and postage for the extra services is not displayed on the Spending Summary or on subsequent drill-downs. [1074](#)

3.2.4 Transaction History Report

On the Transaction History Report, Package Platform Concept (PPC) transaction groups will be included in the Automated Clearing House (ACH) Debit Drilldown. The PPC transactions will be displayed by EPS Account, Mail Class, Payment Method, and Transaction Date. Transactions on the report will be grouped by the accounting day, which is considered to be from 6:00 PM the previous day through 6:00 PM of the current day. [1108-R](#), [1109-R](#)

3.3 Transaction Processing

- Transaction processing will be updated to enable Automated Clearing House (ACH) Debit Return Fee Credits to be processed regardless of the EPS account's status. Currently ACH Debit Return Fee Credits are not returned to the customer's bank account if their EPS account is in suspended status. ACH Debit Return Fee Credits are generated through the Admin Console by reducing the number of ACH Debit Returns. [1092](#) ([1097-R](#))
- EPS transaction processing will be updated to properly handle Trust Deposit transactions with a \$0 (zero) purchase amount. The issue occurs when a postage statement is submitted using a Metered permit linked to a Primary Trust Payment Method that has a negative balance. In this scenario, the transaction results in an "Insufficient Funds" failure because of the negative trust balance, even though postage was paid via the Metered permit and no additional postage is owed. A clerk override should not be required since the transaction amount is \$0; however, the Insufficient Funds failure requests a clerk override in order to process the transaction. [1093](#) ([1098-R](#))

4.0 Document History

Date	Version	Section	Description