MTAC Track
Payment, Acceptance and Education

Pritha Mehra
Payment Acceptance and Education Pulse

- Full-Service Invoicing – fixing after statement finalization
- eInduction – testing assessments
- Seamless Acceptance – PAF threshold communication
- Appeals update
- Move Update – FRN, Inspection Service, Mail Owner Accountability
- Packages – July 2017 thresholds
- CSA
- Postal Pro feedback
- Payment Modernization – PO Box signup, CAPS data dictionary
- Standardization of FS, Seamless, eInduction, Move Update bulk data layouts
Streamlined Mail Entry Program Status

**Full-Service**
- Declining Number of Assessments month over month
- Validating that mail owners receiving notifications and CAPS transactions contain the details

**eInduction**
- Test emails for automated assessments sent on 4/13
- Automated Assessments to start May 2017

**Seamless Acceptance**
- Improvements to manual sampling and PAF completed
- TT23 testing completed
- Onboarding new customers in May

**Move Update**
- Proposed FRN published on 2/27
- Comments being reviewed
- Weekly Open Line Calls to begin first week of May
Full-Service Reviews and Scorecard Updates

- 477 assessments created November 2016
- Assessments have steadily declined month over month

At this time, USPS not updating scorecard for postage adjustments after initial assessment due to accuracy of reporting
• Automated assessments starting on 5/11
• Test emails sent on 4/12-13 to all mailers participating in eInduction with notification of whether they would have had an assessment in March
• One issue identified where mailers that had a FS assessment were showing $0 dollars due. Updated notifications were sent to these mailers with the correct FS dollar amounts.
Industry testing completed to confirm that all metrics are working as expected

Mailers can begin enrolling in Seamless Acceptance in May

- More than 90% Full-Service
- Below all Seamless Acceptance thresholds for 1 calendar month in Seamless Parallel status
- Completed the known undocumented process for undocumented volume between 0.1% and 0.3%
- Enrolled in eInduction
- Submit electronic documentation with unique barcodes for all mailpieces
Seamless Acceptance

After mailers move to Seamless and during monthly scorecard review, mailers will be notified via email to the VAE if PAF was exceeded in a month and provided number of months PAF was exceeded in the previous 12 months.

Beginning on the 12th of the month:
  - BME and BMS/MMS calling Seamless mailers who are exceeding a threshold
    - Offer assistance in correcting error types over threshold
    - Validating the mailer knows how to access the Mailer Scorecard and offer Mailer Scorecard walk-through
    - Validating the correct person in their company has VAE access
      - If no one has access, helping them get one person set up
      - Validating that they received the assessment notification email
    - Record of the contact will be stored in Service Now

End of the month:
  - Process repeats
All mailings using postage rates that require compliance with the Move Update standard, regardless of whether they qualify for verification under the Address Quality Census Measurement and Assessment Process, may be subject to a separate assessment in the event that they do not comply with the Move Update standard pursuant to DMM 602.5.

A mailer has not complied with the Move Update standard if a USPS-approved Move Update method (DMM 602.5.2) was not used to update the mailer’s address list with correct addresses (unless the mail bears an alternative address format under DMM 602.3). In those circumstances, the mailer did not qualify for the presort or automation rate claimed on the postage statement or electronic documentation.

The separate assessment could be applied to every mailpiece in a mailing for which the mailer did not comply with the Move update standard, and would be limited to the difference between the postage previously paid (including the Move Update assessment charge, if applicable) and the applicable First-Class Mail single-piece rate.
Will the reconciliation process still be in place to determine qualification for ACS notices that were incorrectly charged through the manual process?

- Current Reconciliation Process includes a MID/PID list to identify a Trad Participant ID printed in the address block on a magazine with specified MID in the IMb. This list will be maintained.
- Current Reconciliation Process determines whether a MID/PID pair meets an IMb Scan % threshold. Separate Reconciliation Report provided so the mailer can reconcile monthly invoice will be retired.
- New process will report Free Trad notices in the daily shipping notice and on the invoice as Trad ACS provided at no charge.
- To qualify for new process:
  - Mailer must meet qualifications as a Full-Service mailer and meet the 95% full-service volume threshold
  - Full-Service will report the qualifying MID to the NCSC and it will be matched to a MID/PID pair
  - Mailer must have an ACS and EPF account at the NCSC to receive the Trad notices
  - Mailer must request Full Service ACS in the IMb for the MID/PID pair
  - If a Trad ACS record is generated without an IMb, that record will be fulfilled at no charge via EPF.
  - Trad ACS noticed will be charged when: IMb STID requests Trad ACS or The IMb STID is invalid or requests Manual Corrections. Those records will be charged if Trad ACS is provided.

Will the Participant Code still be required for all types of ACS?

- Participant Code is not required for full-service but must be in the address block if Trad ACS is requested as a back-up

What is the correct process for refusing/paying for manual address changes that were not requested?

- When a Periodical mailer qualifies for Full-Service ACS, those MIDs will be reported to the NCSC.
- The MID will be matched to the MID/PID file and a letter will be sent to the Post Office of the address correction address in the ID statement. It will state that for a specified period of time, Forms 3579 for the indicated Full-Service publication(s) will not be required to receive or pay for Manual notices generated from Periodicals with a Full-Service ACS IMb unless requested.
- If the publisher wishes to receive them, they will be charged
- If the publisher uses a Manual Corrections STID to receive Form 3579 request Manual corrections. They will be required to pay for them.
• **Move Update Outreach**
  – Outreach has commenced to all mailers exceeding the Move Update threshold in March
  – All outreach is tracked and monitored by BMS/MMS

• **Content of Outreach**
  – Navigating mailers to move update quality within the mailer scorecard
  – Gain Understanding of the mailers move update method
  – Validate the Verification Assessment Evaluator
  – Provide Move Update Fact Sheets to include software solutions and explain the proposed Census Method
    • Move Update Methods available
    • Move Update Census Method

Move Update Outreach

Move Update Census Method

Move Update Methods
PostalPro Updates

- RSS Feeds were fixed on April 2\textsuperscript{nd}
- MTAC Calendar was updated on April 14\textsuperscript{th}
- BME Locator and Barcode Decoder schedules being determined
- PostalPro will be transitioning to Amazon Web Services at a date to be determined
Enterprise Payment Onboarding: PO Boxes

The U.S. Postal Service is upgrading its payment architecture for enterprise and business customers. The new Enterprise Payment System (EPS) will replace the current product-centric payment with a centralized account management system enabling customers to pay and manage their services online using a single account.

With the first implementation of EPS a selected group of business customers will be able to open, close, and pay for their PO Boxes, Caller Services, and Reserves online using the new Enterprise PO Boxes Online (EPOBOL) service.

Key Benefits and Features

- Open, close, and pay PO Boxes, Caller Services, and Reserves online
- View account payments, balances, and transaction history
- Account notifications and alerts
- Customized payment reporting and dashboard capabilities

Customer Participation

1. BCG Registration
   Verify if you are a registered user of Business Customer Gateway (BCG) at https://gateway.usps.com and have a Company Registration ID (CRID)

2. Data Collection and Validation
   Collect and validate PO Boxes, Caller Services, and Reserves using provided PO Box/Caller Service Validation Worksheet

3. Open an Enterprise Payment Account
   Open an Enterprise Payment Account (EPA) with the option to reuse existing Centralized Account Processing System (CAPS) account number

4. Add Payment Account
   Add the new EPA to the corresponding PO Boxes, Caller Services, and Reserves in the PO Box/Caller Service Validation Worksheet

5. Manage Boxes
   Access EPOBOL and manage your PO Boxes, Caller Service, and Reserves we have loaded for you using the PO Box/Caller Service Validation Worksheet

System Requirements

The following hardware/software is required to use EPS and EPOBOL:

- Processor - Personal computers and iOS devices
- Operating System - Windows, Mac OS X, iOS
- Desktop Browser – Chrome, Firefox, Internet Explorer, Safari

For Additional Assistance:
Help Desk: 1-800-522-0886 or send an email to PaymentModernizationMigrationTeam@usps.gov

©2016 United States Postal Service. All Rights Reserved. The Eagle logo is among the many registered trademarks of the United States Postal Service.
Enterprise Payment Onboarding: PostalOne!

The U.S. Postal Service is upgrading its payment architecture for enterprise and business customers. The new Enterprise Payment System (EPS) will replace the current products-centric payment with a centralized account management system enabling customers to pay and manage their services online using a single account.

With the Fall 2017 implementation of EPS, a selected group of business customers will be able to link their permits to their Enterprise Payment account and use the account to pay for mailings and fees.

Key Benefits and Features

- Pay for mailings and fees online
- View account payments, balances, and transaction history
- Account notifications and alerts
- Customized payment reporting and dashboard capabilities

Customer Participation

1. BCU Registration
   - Verify if you are a registered user of Business Customer Gateway (BCG) at https://gateway.usps.com and have a Company Registration ID (CRID)

2. Open an Enterprise Payment Account
   - Open an Enterprise Payment Account (EPA) with the option to reuse existing Centralized Account Processing System (CAPS) account number

3. Manage Permits
   - Manage your permits in Enterprise Payment by linking them to the Enterprise Payment account(s) you wish to be used for payment.

System Requirements

The following hardware/software is required to use EPS and EPOBU:

- Processor: Personal computers and iOS devices
- Operating system: Windows, MacOS X, iOS
- Desktop Browser: Chrome, Firefox, Internet Explorer, Safari

For Additional Assistance, please call 1-800-322-0911 or email us at EnterpriseCustomerSupport@usps.gov.

PostalOne! Mailer Onboarding Factsheet
Reg Promo

Sign in to your account
* indicates a required field

* Username
MEPT1User

* Password
********

Sign In

Forgot your username?
Forgot your password?

Promotional Registration

Tip: Periodically change your password.
Please take a minute to complete the form and answer these relevant questions. The more we understand your needs, the better we can help serve you.

* indicates a required field.

<table>
<thead>
<tr>
<th>User Information</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>* Email</td>
<td>1. Enter the Invitation Code</td>
</tr>
<tr>
<td><a href="mailto:MERITuser@companyname.com">MERITuser@companyname.com</a></td>
<td></td>
</tr>
</tbody>
</table>

Please read our privacy notice.

Privacy Act notice: The information you supply will be used to provide you online registration capability for Internet-based services, and to provide those services. Please be aware that this service is voluntary, but that requested information is required to provide the service. Collection of information for this service is authorized by 39 U.S.C. 491, 493, & 494. We do not disclose your information without your consent to third
Enterprise Payment Account Creation
Enterprise Payment Account Creation
Thank you for choosing USPS Enterprise Payment!

The process to create a new Enterprise Payment account is simple. We'll ask you to verify a few details, setup payment method(s), and add your products and services.

Only BSA or Delegate roles can create an Enterprise Payment Account. Select an account option to get started.

Create a New Account
Start with a clean slate.

Select

Use a CAPS Account
Use an existing CAPS number. Please have your CAPS Account Number and CAPS PIN when selecting this option.

Select
Note: This step is only necessary if the user is linking an EPS account to an existing CAPS account.
Enterprise Payment Account Creation

Please select a Business Location to associate with this EPS account.

The Business Location you select will determine what users are eligible for access to the account. You will be able to determine individual access and roles in the next step.

Only one Business Location can be selected.

30001
Bank of America — 125 Main St, STE 105, Baltimore, MD 21228-0014 United States

← Back

Next
Congratulations! Your EPS account is created!

Your EPS Number is: 1000002235

Add an Account Nickname (Optional)

The next step is to set up a Payment Method. A Trust has already been set up for you and only needs a deposit to be activated. You can also add ACH Debit as a payment method.

Trust Account
Deposit funds to USPS' bank for all charges.

Deposit Instructions

ACH Debit
Designate a debit-enabled bank account for all charges.

Create an Account
Electronic Fund Transfer Procedures

Your guide to sending electronic payments to the Enterprise Payment System (EPS)

I. INTRODUCTION

These instructions include general technical information and instructions for sending electronic funds into your EPS account. The information here is designed for trust customers (and debit customers who need to initiate a fund transfer to avoid a delinquent return penalty).

For a centralized trust account, you deposit funds electronically via standard Automated Clearing House (ACH) banking mechanisms or FedWires to the EPS bank prior to mailing/purchase. To ensure that your funds are applied to the EPS account in time for your purchase, you must initiate the ACH/Wire credit no later than one business day before the desired mailing/purchase date. Your EPS account is then reduced automatically as your purchase is processed.

Currently, EPS is not equipped to accept other types of electronic payment.

A. Differences Between ACH Credit and Wire Transfer

The main differences between Automated Clearing House (ACH) credit and Fed Wire transfer are timing and fees.

ACH Credit is an overthe counter method of moving funds from one bank to another. The bank charge for ACH transactions is usually less than $1.00. However, charges vary from bank to bank.

A Wire (Fed Wire) transfers funds from one bank to another in approximately four to six hours. The bank charge for a Wire is higher than the overnight ACH.

Be sure to contact your bank representative for more details on the applicable fees for each electronic fund transfer.

B. The Importance of Using the Complete EPS Account Number

It is critical to use your complete EPS account number when you transfer funds electronically. This information is necessary to allow our system to post the funds to the proper EPS account promptly and accurately.

You may use one of many Personal Computer Software available for generating ACH Credit or Wire transfers, but be sure to consult with your bank representative to make sure the complete EPS account number in the correct field and transmitted all the way to EPS system.

Incomplete fields may cause transmission problems and delay in posting the fund into your EPS account. As a result, your mail/purchase cannot be processed because the funds are not available. Similarly, if your PC software has changes, please make sure it is compatible with the EPS system.

USPS may return unidentified funds to its sender.
Customers will also be able to deposit a check at retail to fund their Trust account

This functionality will be available with RSS in release 2.1 (July 2017)

The in-person check deposit process is as follows:
1. Present a check to a retail clerk for deposit into an EPS account
2. Provide 10-digit EPS account number
3. Clerk will deposit the money and provide a receipt for the transaction
Enterprise Payment ACH Debit Payment Method

Account Management
EPS #: 1000002235  Pending

This is where you manage payments associated with your account. Add a new payment method at the bottom. Your primary payment method will be used for all purchase transactions. Please verify that there are sufficient funds to cover pending transactions before changing the primary payment method to Trust or ACH debit.

Account Options
Create a New EPS Account
Close EPS Account

Customer Care - Check our FAQs
Call us: 1-800-522-9085
For TDD/TTY Relay: 1-800-877-8339
Send an email to Customer Service

<table>
<thead>
<tr>
<th>Type</th>
<th>Nickname</th>
<th>Status</th>
<th>Prioritization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trust</td>
<td>Optional</td>
<td>Pending</td>
<td>Deposit Instructions</td>
</tr>
</tbody>
</table>
Enterprise Payment ACH Debit Payment Method
Thank You for setting up your ACH Debit Account!

Just one more thing.

Two small amounts (under $1) will be debited from your bank account in the next 24-48 hours by the USPS. After these debits have been made, please return to your EPS account management page to enter the transaction amounts and complete the setup process. Your ACH Debit payment method will not be available for use until this verification step is complete.

Please note that your bank account will be credited back the same amount after the debits are confirmed. To modify your Primary Payment Method, please navigate to your Payment Methods screen on the Manage Payment Account landing and select your choice from the “Primary” dropdown.

Verify ACH Debit
Visit Your Account
Enterprise Payment ACH Debit Payment Method

CONGRATULATIONS!
Your EPS ACH Debit Account has been verified.

Visit my Account
### Account Management

**EPS #: 100002235  ● Active**

<table>
<thead>
<tr>
<th>Payment Methods</th>
<th>Transfer Funds</th>
<th>Withdraw Funds</th>
<th>Products &amp; Services</th>
<th>Notifications</th>
<th>Users &amp; Roles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The following products and services are associated with your account. The account information is available on your Dashboard, Reports, and Manage Account options in EPS.

- **PO Box Services**
  - Visit PO Boxes online to Manage

- **PC Postage Account**
  - Manage PC Postage Account

- **Permits**
  - Manage Permits

- **Address Quality Services**
  - Manage Address Quality
### Manage Permits

<table>
<thead>
<tr>
<th>Permit</th>
<th>Permit Type</th>
<th>Permit ZIP Code</th>
<th>Permit Status</th>
<th>Business Location</th>
<th>Company Name</th>
<th>EPS Account Number</th>
<th>EPS Account Nickname</th>
<th>Linkage</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td>test1</td>
<td>Link</td>
</tr>
<tr>
<td>46</td>
<td>PI</td>
<td>20024</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td>1000002381</td>
<td></td>
<td>Change Linkage</td>
</tr>
<tr>
<td>85</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td></td>
<td>Link</td>
</tr>
<tr>
<td>134</td>
<td>PI</td>
<td>20024</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td>1000002381 1000002382</td>
<td></td>
<td>Link</td>
</tr>
<tr>
<td>212</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td></td>
<td>Link</td>
</tr>
<tr>
<td>599</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td></td>
<td>Link</td>
</tr>
<tr>
<td>1133</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td></td>
<td>Link</td>
</tr>
<tr>
<td>2468</td>
<td>PI</td>
<td>22102</td>
<td>ACTIVE</td>
<td>30001</td>
<td>Bank of America</td>
<td></td>
<td></td>
<td>Link</td>
</tr>
</tbody>
</table>

Showing 1 to 8 of 8 entries
BCG Redesign
$ 0.00

Potential Postage Due

Documentation Quality

Mail Location Accuracy

Payment Accuracy

Address Quality
Accounts can be grouped together and named.
This view is displayed after you click "Create EPS Account Favorites".
The categories are dynamic and will only show products the mailer uses. They are ordered greatest to least and will only display the top 10. All other products can be found under the “Other” Category.

Displaying Spending History for Account #1000002137

View All Transactions

Products Categories will Match Notice 123

Each product name is a hyperlink that will take the user to a detailed report for that product.
### Transaction Date Filter:

<table>
<thead>
<tr>
<th>Trans ID</th>
<th>Date</th>
<th>Tran Type</th>
<th>Products &amp; Services</th>
<th>Product ID</th>
<th>Business Location</th>
<th>EPI Account Number</th>
<th>EPI Account Nickname</th>
<th>Payment Method</th>
<th>Amount</th>
<th>Original Trans ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>129195</td>
<td>04/25/2017 02:46:47 pm</td>
<td>REFUND</td>
<td>ACB</td>
<td>30001</td>
<td>1000002356</td>
<td>Test Account 2556</td>
<td>TRUST</td>
<td>$20.00</td>
<td></td>
<td>129192</td>
</tr>
<tr>
<td>129200</td>
<td>04/25/2017 02:55:57 pm</td>
<td>REFUND</td>
<td>Caller Service C</td>
<td>30001</td>
<td>1000002356</td>
<td>Test Account 2556</td>
<td>TRUST</td>
<td>$100.00</td>
<td></td>
<td>129196</td>
</tr>
<tr>
<td>129189</td>
<td>04/25/2017 02:36:12 pm</td>
<td>PURCHASE</td>
<td>Caller Service C</td>
<td>30001</td>
<td>1000002356</td>
<td>Test Account 2556</td>
<td>TRUST</td>
<td>($100.00)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>129190</td>
<td>04/25/2017 02:38:31 pm</td>
<td>PURCHASE</td>
<td>Caller Service C</td>
<td>30001</td>
<td>1000002356</td>
<td>Test Account 2556</td>
<td>TRUST</td>
<td>($120.00)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>129191</td>
<td>04/25/2017 02:39:57 pm</td>
<td>PURCHASE</td>
<td>ACB</td>
<td>30001</td>
<td>1000002356</td>
<td>Test Account 2556</td>
<td>TRUST</td>
<td>($30.00)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

View All Transactions

Showing 1 to 10 of 11 entries
Reporting screens will automatically display the user's last selected filters.

Selecting one category will take you to the next level of detail.
Changing the current view will update the chart accordingly and allow the user to do advanced visualizations on transactions. User can select one or multiple options at once.
Selecting a specific transaction will transfer the user to PostalOne to view transaction details.

From this view you can view all First Class transactions, or view only First Class transactions for a given automation capability.
USPS investigating options to provide push reports for transactions

- **E-Mail**
  - Receive transaction information as a .csv or .pdf
  - Limitations to the amount of data that can be sent
  - Possibility of junk mail or rejection by client server

- **API**
  - Enable customers to pull data using an external reporting API
  - Pull data on a customer managed frequency

- **Informed Visibility**
  - Expansion from Tracking data and Bulk Error data
  - Enable push/pull subscription of transaction summary/details information
CAPS and EPS: Transaction History Report

**CAPS**

- City
- State
- Permit/USPSCA#
- Pieces
- Spoil/Damaged
- Customer Reg

**EPS**

All fields highlighted in red are not displayed in the EPS Transaction History Report shown on the left. Most can be found in the Customer Mailing Details Report. The Spoiled/Damaged Piece count is not supported in any EPS report.
The detailed data from the CAPS Debit Reconciliation Report that is not displayed in the EPS Transaction History Report above is displayed in the Customer Mailing Details Report shown on the next slide.
The detailed data from the CAPS Transaction History Report is displayed above.
The fields City, State, Permit Number, Type, and Transaction Number can be found in the Mailing Customer Details Report.
### YOUR MAILING ACCOUNT
CRID 1287309 TRAVIS’S MAILING LIFE

- Postage Assessments are due tomorrow and you **owe $50.05**
- Enter a [postage statement](#)
- [Three permits](#) have an annual mailing fee due within the next week
- View postage statements [finalized in the last day](#)
- View open postage statements [mailing today](#)

---

<table>
<thead>
<tr>
<th>Job ID</th>
<th>Mail Group ID</th>
<th>Postage Statement ID</th>
<th>Mail Class</th>
<th>Statement Status</th>
<th>Pieces</th>
<th>PO of Mailing</th>
<th>Mail Date</th>
<th>Open Date</th>
<th>Permit/USPS Number</th>
<th>Postage</th>
</tr>
</thead>
<tbody>
<tr>
<td>MANUAL</td>
<td>1101433</td>
<td>PS455442303</td>
<td>Emi</td>
<td>Extended</td>
<td>500</td>
<td>0117716</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>PI 333</td>
<td>$0.00</td>
</tr>
<tr>
<td>JPD01245</td>
<td>1102454</td>
<td>PS455442030</td>
<td>Pmr</td>
<td>Ready to Mail</td>
<td>600</td>
<td>0110300</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>PI 103</td>
<td>$1,598.21</td>
</tr>
<tr>
<td>MANUAL</td>
<td>5454555</td>
<td>PS455442304</td>
<td>SM</td>
<td>Paid</td>
<td>980</td>
<td>0117716</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>MT 454</td>
<td>$295.32</td>
</tr>
<tr>
<td>MANUAL</td>
<td>546845</td>
<td>PS455442301</td>
<td>FC</td>
<td>Paid</td>
<td>1000</td>
<td>0117716</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>PC 546</td>
<td>$0.00</td>
</tr>
<tr>
<td>JPD05945</td>
<td>4554654</td>
<td>PS455442310</td>
<td>PC</td>
<td>Cancelled</td>
<td>1892</td>
<td>0117716</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>OU 464</td>
<td>$0.00</td>
</tr>
<tr>
<td>HE03862</td>
<td>564954</td>
<td>PS455442341</td>
<td>PE</td>
<td>Ready to Mail</td>
<td>50</td>
<td>0110300</td>
<td>09/21/2015</td>
<td>09/22/2015</td>
<td>PE 545</td>
<td>$295.32</td>
</tr>
</tbody>
</table>

---

**I WANT TO..**

- Manage Appointments
- Labeling List
- Quick Service Guide
- Postal Explorer
- Industry Alerts
- Mailer Scorecard

---

**Managing Appointments**

- Filters
- Labeling List
- Quick Service Guide
- Postal Explorer
- Industry Alerts
- Mailer Scorecard

**Periodicals**

- Non-profit Mailers
- Shipping Summary
- Forms
- MicroStrategy
- PostalPro

---

**Options**

- EST: Estimated
- REV: Reversed
- PEN: Clerk Verifying
- UPD: Ready to Mail
- FPP: Periodicals Pending Payment
- FAI: Failed Verification
- FIN: Postage Paid
- CAN: Cancelled
- REW: Mailer Reworking

---

**Postage Assessments**

- Due tomorrow
- Owed $50.05

---

**View**

- Three permits have an annual mailing fee due within the next week
- View postage statements finalized in the last day
- View open postage statements mailing today

---

**Filters**

- EST: Estimated
- REV: Reversed
- PEN: Clerk Verifying
- UPD: Ready to Mail
- FPP: Periodicals Pending Payment
- FAI: Failed Verification
- FIN: Postage Paid
- CAN: Cancelled
- REW: Mailer Reworking

---

**Cancel**

- Receipt
**External Dashboard View**

* If the date range needs to be changed from the default, the following will be displayed over the Open Date search and the search results. This will allow users to make one selection instead of changing two separate boxes. Search capability will be up to 24 months.

You can sort any column and adjust the number or rows displayed.

Selecting a Postage Statement ID will bring you to the postage statement.

You can click on a mailing date to change it.

Print receipt with confirmation barcode for BMEU entry.

Cancel a postage statement.

Advanced Filters:
- Job Status
- Preparer CRID

Limited to search terms used more than 1% of the time today and not on the main page.
Reports to Keep

- View Transactions (To be retired after all mailers covert to EPS)
- Mail Entry Additional Postage Assessment Report
- Mailer Scorecard & Mail Quality
- Shipping Summary & Induction Activity Reports
- Periodicals Reports
  - Issue Level Postage Statement
  - Publication Report
  - Statement of Ownership
- Full-Service Data (To be retired after all mailers convert to IV)
  - Data Distribution/Informed Visibility
  - Push Subscription Report
- Packages Reports (To be retired with new package platform)
  - Electronic Verification Activity (eVS)
  - Parcel Return Service (PRS)
  - IMpb Compliance
  - Manifest Confirmation Report
  - Unmanifested Records Report
  - Sampling Reports
  - Manifest Error

Reports to Retire

- Pending Postage Statements
- BRM Invoice Detail*
- Customer MRS Detail*
- Customer MRS Summary*
- eInduction Quick Status Report
- View Historical Permit Transactions*
- View Periodical Transactions
- Mailing Summary
- Carbon Accounting Statement
- Tech Credit Report
- QBRM Verification Assessment*
- QBRM Additional Postage Due*
- Postage Statement Summary*
- Full Service Seamless Acceptance Failure Jobs

*Report details will be moved into the view transactions reporting
## Pending Postage Statements

### Search for Pending Postage Statements

Start Date: 03/22/2017  End Date: 04/25/2017

### Records 1 - 22 of 22 displayed.

<table>
<thead>
<tr>
<th>Account Number</th>
<th>Permit / Pub</th>
<th>PO of Permit</th>
<th>PO of Mailing</th>
<th>Company</th>
<th>Form Type</th>
<th>Submit Date</th>
<th>Places</th>
<th>Copies</th>
<th>Weight</th>
<th>Postage</th>
<th>Confirmation</th>
<th>View / Cancel</th>
<th>Verifications</th>
<th>PO of Permit Fin No</th>
</tr>
</thead>
<tbody>
<tr>
<td>09647</td>
<td>1176</td>
<td>64812191</td>
<td>Post Office Washington DC 20290-0048</td>
<td>LADY TIE LIP GLOSSIES</td>
<td>3600-R</td>
<td>04/28/2017</td>
<td>1.000</td>
<td>200.0</td>
<td>263.00</td>
<td>268.00</td>
<td>26490596</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09647</td>
<td>1175</td>
<td>64812101</td>
<td>Post Office Washington DC 20290-0049</td>
<td>LADY TIE LIP GLOSSIES</td>
<td>3600-R</td>
<td>04/25/2017</td>
<td>1.000</td>
<td>200.0</td>
<td>373.00</td>
<td>378.00</td>
<td>26490595</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09177</td>
<td>1222</td>
<td>64877634</td>
<td>Post Office Washington DC 20290-0048</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/25/2017</td>
<td>1.000</td>
<td>300.0</td>
<td>248.50</td>
<td>253.50</td>
<td>26490548</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09177</td>
<td>1223</td>
<td>64877635</td>
<td>Post Office Washington DC 20290-0048</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/25/2017</td>
<td>1.000</td>
<td>300.0</td>
<td>248.50</td>
<td>253.50</td>
<td>26490548</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09177</td>
<td>1222</td>
<td>64877634</td>
<td>Post Office Washington DC 20290-0048</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/24/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>397.00</td>
<td>402.00</td>
<td>26490596</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09177</td>
<td>1223</td>
<td>64877635</td>
<td>Post Office Washington DC 20290-0048</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/25/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>397.00</td>
<td>402.00</td>
<td>26490596</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92220201</td>
<td>450</td>
<td>64770925</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE II</td>
<td>3600-R</td>
<td>04/10/2017</td>
<td>6.000</td>
<td>500.0</td>
<td>1640.00</td>
<td>1640.00</td>
<td>26449186</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92214388</td>
<td>457</td>
<td>64812203</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>3600-R</td>
<td>04/19/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>373.00</td>
<td>378.00</td>
<td>26490595</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92220202</td>
<td>450</td>
<td>64770925</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE II</td>
<td>3600-R</td>
<td>04/18/2017</td>
<td>13.250</td>
<td>500.0</td>
<td>3699.12</td>
<td>3748.62</td>
<td>26435812</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92216618</td>
<td>108</td>
<td>64812202</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>3600-R</td>
<td>04/17/2017</td>
<td>12.250</td>
<td>500.0</td>
<td>4030.28</td>
<td>4080.84</td>
<td>26437988</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92220201</td>
<td>450</td>
<td>64770925</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE II</td>
<td>3600-R</td>
<td>04/17/2017</td>
<td>2.000</td>
<td>200.0</td>
<td>625.00</td>
<td>630.00</td>
<td>26437990</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92218657</td>
<td>655</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/12/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>0.00</td>
<td>0.00</td>
<td>26435951</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92218657</td>
<td>665</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/12/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>0.00</td>
<td>0.00</td>
<td>26435951</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92218657</td>
<td>655</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/12/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>0.00</td>
<td>0.00</td>
<td>26435951</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92218657</td>
<td>655</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/10/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>414.00</td>
<td>419.00</td>
<td>26429117</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92235962</td>
<td>102</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/06/2017</td>
<td>1.000</td>
<td>246.00</td>
<td>246.00</td>
<td>246.00</td>
<td>26423304</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92216787</td>
<td>673</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>04/04/2017</td>
<td>1.000</td>
<td>100.0</td>
<td>1190.00</td>
<td>1190.00</td>
<td>26423302</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92211149</td>
<td>401</td>
<td>64812203</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>3600-R</td>
<td>03/29/2017</td>
<td>1.000</td>
<td>200.0</td>
<td>271.80</td>
<td>276.80</td>
<td>26404860</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92210808</td>
<td>12</td>
<td>64812204</td>
<td>KANSAS CITY, MO 64108-0008</td>
<td>PIZZA AND PETS - KANSAS CITY</td>
<td>3600-R</td>
<td>02/23/2017</td>
<td>1.000</td>
<td>92.5</td>
<td>245.00</td>
<td>245.00</td>
<td>26397015</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92216609</td>
<td>422</td>
<td>64812204</td>
<td>ROANOKE VA 24022-9998</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>3600-R</td>
<td>02/22/2017</td>
<td>100.0</td>
<td>1184.00</td>
<td>200.46</td>
<td>200.46</td>
<td>26398598</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92218657</td>
<td>655</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>03/29/2017</td>
<td>1.000</td>
<td>200.0</td>
<td>430.00</td>
<td>435.00</td>
<td>26495852</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>92216607</td>
<td>665</td>
<td>64849784</td>
<td>WASHINGTON, DC 20006-7204</td>
<td>PRODING CATS</td>
<td>3600-R</td>
<td>03/22/2017</td>
<td>1.000</td>
<td>92.5</td>
<td>207.10</td>
<td>207.10</td>
<td>26392944</td>
<td>X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Indicates sorted column and direction.

*Total weight is not available for consolidated periodical statements.
### BRM Invoice Detail Report

The date range for any search must be 125 days or less. If you select a single permit you may search up to 365 days. Transactions only appear on this report for 1 year and 1 month after the transaction data. If you need to retain this data for a longer period of time, please download the data while it is available and store the information on your computer.

#### Search For BRM Invoice Detail

<table>
<thead>
<tr>
<th>Location</th>
<th>Permit Type</th>
<th>Permit Number</th>
<th>Company Name</th>
<th>Transaction Number</th>
<th>Transaction Type</th>
<th>Description</th>
<th>Total Piece Count</th>
<th>Total Postage</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Locations</td>
<td>All Permit Types</td>
<td>ALL Permit Numbers</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start Date</td>
<td>End Date</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>03/22/2017</td>
<td>04/25/2017</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If you encounter an error or slow performance during a search, please try the following: Enter a value, select an option, and/or reduce the date range of the search.

#### ERU Invoice Detail Search Results

<table>
<thead>
<tr>
<th>Invoice Date</th>
<th>Location</th>
<th>Permit Type</th>
<th>Permit Number</th>
<th>Company Name</th>
<th>Transaction Number</th>
<th>Transaction Type</th>
<th>Description</th>
<th>Total Piece Count</th>
<th>Total Postage</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/22/2017</td>
<td>PROCING CATS</td>
<td>MR</td>
<td>71001</td>
<td>CODE-PLUS</td>
<td>2017031195069448S</td>
<td></td>
<td></td>
<td>10</td>
<td>-$577.70</td>
</tr>
<tr>
<td>03/20/2017</td>
<td>PROCING CATS</td>
<td>MR</td>
<td>71001</td>
<td>CODE-PLUS</td>
<td>2017039106012698S</td>
<td></td>
<td></td>
<td>3</td>
<td>-$2.75</td>
</tr>
<tr>
<td>03/30/2017</td>
<td>PROCING CATS</td>
<td>PD</td>
<td>8610000</td>
<td>PROCING CATS</td>
<td>201706812304767BM</td>
<td>PD</td>
<td>Postage Due</td>
<td>100</td>
<td>$100.00</td>
</tr>
<tr>
<td>04/11/2017</td>
<td>PROCING CATS</td>
<td>BR</td>
<td>71001</td>
<td>CODE-PLUS</td>
<td>20171010004167BM</td>
<td></td>
<td></td>
<td>100</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

#### ERU Invoice Summary

<table>
<thead>
<tr>
<th>Permit Type</th>
<th>Permit Number</th>
<th>Total Number of Invoices</th>
<th>Total Piece Count</th>
<th>Total Postage</th>
</tr>
</thead>
<tbody>
<tr>
<td>BR</td>
<td>71001</td>
<td>2</td>
<td>200</td>
<td>-$2000.00</td>
</tr>
<tr>
<td>MR</td>
<td>71001</td>
<td>2</td>
<td>13</td>
<td>-$375.45</td>
</tr>
<tr>
<td>PD</td>
<td>6510000000</td>
<td>1</td>
<td>100</td>
<td>-$100.00</td>
</tr>
</tbody>
</table>

**Grand Total:** 5 | 313 | -$375.45
<table>
<thead>
<tr>
<th>Location</th>
<th>CRID</th>
<th>Place</th>
<th>Barcode</th>
<th>Mall Class</th>
<th>Orig</th>
<th>Dest</th>
<th>Zone</th>
<th>Weight-Type</th>
<th>Fee</th>
<th>Postage</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>1</td>
<td>No USPS Tracking Number</td>
<td>FC</td>
<td>221</td>
<td>4</td>
<td>6.1000</td>
<td>A</td>
<td>$ 0.20</td>
<td>$ 2.60</td>
<td>$ 2.80</td>
</tr>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>2</td>
<td>No USPS Tracking Number</td>
<td>FC</td>
<td>221</td>
<td>4</td>
<td>6.1000</td>
<td>A</td>
<td>$ 0.20</td>
<td>$ 2.60</td>
<td>$ 2.80</td>
</tr>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>2</td>
<td>No USPS Tracking Number</td>
<td>FC</td>
<td>221</td>
<td>4</td>
<td>6.2000</td>
<td>A</td>
<td>$ 0.20</td>
<td>$ 2.60</td>
<td>$ 2.80</td>
</tr>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>1</td>
<td>No USPS Tracking Number</td>
<td>FC</td>
<td>221</td>
<td>4</td>
<td>6.1000</td>
<td>A</td>
<td>$ 0.20</td>
<td>$ 2.60</td>
<td>$ 2.80</td>
</tr>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>3</td>
<td>No USPS Tracking Number</td>
<td>FC</td>
<td>221</td>
<td>4</td>
<td>6.1000</td>
<td>A</td>
<td>$ 0.20</td>
<td>$ 2.60</td>
<td>$ 2.80</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$ 14.40</td>
<td>$ 24.00</td>
<td>$ 38.40</td>
</tr>
</tbody>
</table>
# Customer MRS Summary Report

## Report Search Results

<table>
<thead>
<tr>
<th>Location</th>
<th>CRID</th>
<th>Permit Number</th>
<th>Company Name</th>
<th>Mail Class-Rate</th>
<th>Count</th>
<th>Weight</th>
<th>Fee</th>
<th>Postage</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>PM - CB</td>
<td>9</td>
<td>10.2200</td>
<td>$116.90</td>
<td>$131.84</td>
<td>$248.74</td>
</tr>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>PM - CP</td>
<td>4</td>
<td>72.9500</td>
<td>$56.15</td>
<td>$72.93</td>
<td>$129.68</td>
</tr>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>GR - CB</td>
<td>4</td>
<td>6.0000</td>
<td>$43.05</td>
<td>$41.37</td>
<td>$84.42</td>
</tr>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>PM - R</td>
<td>3</td>
<td>1.5000</td>
<td>$40.05</td>
<td>$22.15</td>
<td>$62.20</td>
</tr>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>FC - CB</td>
<td>2</td>
<td>1.6000</td>
<td>$7.00</td>
<td>$33.70</td>
<td>$40.70</td>
</tr>
<tr>
<td>PIZZA AND PETS - ROANOKE</td>
<td>94612203</td>
<td>156001</td>
<td>PIZZA AND PETS - ROANOKE</td>
<td>PM - CPC</td>
<td>1</td>
<td>0.7500</td>
<td>$13.35</td>
<td>$5.89</td>
<td>$19.24</td>
</tr>
<tr>
<td>PRODING CATS</td>
<td>94645784</td>
<td>2079001</td>
<td>PRODING CATS</td>
<td>FC - CB</td>
<td>5</td>
<td>0.6000</td>
<td>$1.00</td>
<td>$13.00</td>
<td>$14.00</td>
</tr>
</tbody>
</table>

Grand Total: 28, $101,6200, $297.29, $294.18, $591.36

## Summary

<table>
<thead>
<tr>
<th>Mail Class-Rate</th>
<th>Count</th>
<th>Weight</th>
<th>Fee</th>
<th>Postage</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>PM-CB</td>
<td>9</td>
<td>10.2200</td>
<td>$116.90</td>
<td>$131.84</td>
<td>$248.74</td>
</tr>
<tr>
<td>PM-CP</td>
<td>4</td>
<td>72.9500</td>
<td>$56.15</td>
<td>$72.93</td>
<td>$129.68</td>
</tr>
<tr>
<td>GR-CB</td>
<td>4</td>
<td>6.0000</td>
<td>$43.05</td>
<td>$41.37</td>
<td>$84.42</td>
</tr>
<tr>
<td>PM-R</td>
<td>3</td>
<td>1.5000</td>
<td>$40.05</td>
<td>$22.15</td>
<td>$62.20</td>
</tr>
<tr>
<td>FC-CB</td>
<td>7</td>
<td>2.2000</td>
<td>$27.76</td>
<td>$28.00</td>
<td>$55.76</td>
</tr>
<tr>
<td>PM-CPC</td>
<td>1</td>
<td>0.7500</td>
<td>$13.35</td>
<td>$5.89</td>
<td>$19.24</td>
</tr>
</tbody>
</table>

Grand Total: 28, $101,6200, $297.29, $294.18, $591.36

Rate
- R-Retail
- CB-Commercial Base
- CP-Commercial Plus
### Induction Quick Status Report Results

<table>
<thead>
<tr>
<th>Container Barcode</th>
<th>Postage Statement Mailing Date</th>
<th>Release Status</th>
<th>Scan Date/Time</th>
<th>Facility Name</th>
<th>Locate Key</th>
<th>Upload Status</th>
<th>Induction Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>99981000756000125291</td>
<td>02/05/2017</td>
<td>Postmark</td>
<td>02/05/2017 19:56:49 PM</td>
<td>OMDU ANNEX</td>
<td>00313</td>
<td>Mished</td>
<td>Accepted</td>
</tr>
</tbody>
</table>

Please limit the Date Range to one month. Each search will return a maximum of 30 records. At least one Container Barcode is Required.
### View Historical Permit Transactions

The date range for any search must be 125 days or less. Transactions only appear on this report for 1 year and 1 month after the transaction date.

If you need to rehost the data for a longer period of time, please download the data while it is available and store the information on your computer.

#### Search for Transactions

<table>
<thead>
<tr>
<th>Location</th>
<th>Transaction Type</th>
<th>Account Type</th>
<th>Permit / RS Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Locations</td>
<td>All</td>
<td>All</td>
<td>All</td>
</tr>
</tbody>
</table>

**Start Date** 2017-02-03  **End Date** 2017-04-25

If you encounter an error or slow performance during a search, please try the following: Enter a value, select an option, and/or reduce the date range of the search.

No records found matching search criteria.
Maximum search period is a 120 day period unless a permit number is supplied. If a permit number is supplied, the maximum search is a 90 day period.

<table>
<thead>
<tr>
<th>Account/Prefix</th>
<th>Permit/Pub Number</th>
<th>Status</th>
<th>Start Date</th>
<th>End Date</th>
<th>Tam Code</th>
<th>Permit/Mailing Permit</th>
<th>Permit/Type</th>
<th>Permit/ID Code</th>
<th>Permit/Status</th>
<th>Status Code</th>
<th>Status/Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>064831</td>
<td>1174</td>
<td>ASS</td>
<td>04/15/2017</td>
<td>04/25/2017</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>ASS</td>
</tr>
<tr>
<td>064831</td>
<td>1174</td>
<td>ASS</td>
<td>04/15/2017</td>
<td>04/25/2017</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>ASS</td>
</tr>
<tr>
<td>064831</td>
<td>1174</td>
<td>ASS</td>
<td>04/15/2017</td>
<td>04/25/2017</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>1174</td>
<td>ASS</td>
</tr>
</tbody>
</table>

If you encounter an error or slow performance during a search, please try the following: Enter a value, select an option, and/or refine the date range of the search.
### Mailing Summary Report

#### Form:
- All Forms

#### Location:
- PRODING CATS

#### Account Type:
- Permit Imprint

#### Permit / Pub Number:
- All Permits / Pubs

#### Start Date:
- 04/11/2017

#### End Date:
- 04/24/2017

#### Mailing Summary

<table>
<thead>
<tr>
<th>Permit / Pub</th>
<th>Form</th>
<th>Entry Discount</th>
<th>Line</th>
<th>Description</th>
<th>Pieces</th>
<th>Place Rate</th>
<th>Place Postage</th>
<th>Pounds</th>
<th>Found Rate</th>
<th>Found Postage</th>
<th>Line Postage</th>
</tr>
</thead>
<tbody>
<tr>
<td>F-1002-R</td>
<td>NWDC</td>
<td>A4</td>
<td>5-Digit</td>
<td>12,322</td>
<td>0.225</td>
<td>$2,772.400</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$2,772.400</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>A5</td>
<td>AADB</td>
<td>951</td>
<td>0.245</td>
<td>$232.985</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$232.985</td>
<td></td>
</tr>
<tr>
<td>F-1006</td>
<td>NWDC</td>
<td>A10</td>
<td>DISPLAY ONLY Letters - Number of Pieces that Comply</td>
<td>13,273</td>
<td>0.001</td>
<td>-$13,273</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>-$13,273</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>B3</td>
<td>AADB</td>
<td>1,418</td>
<td>0.258</td>
<td>$363.568</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$363.568</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>C5</td>
<td>Situation</td>
<td>4</td>
<td>0.182</td>
<td>$0,464</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$0,464</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>C7</td>
<td>High Density</td>
<td>2,016</td>
<td>0.175</td>
<td>$350.850</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$350.850</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>C8</td>
<td>Basic</td>
<td>452</td>
<td>0.25</td>
<td>$117,820</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>$117,820</td>
<td></td>
</tr>
<tr>
<td>F-1005</td>
<td>NWDC</td>
<td>C47</td>
<td>DISPLAY ONLY Letters - Number of Pieces that Comply</td>
<td>2,472</td>
<td>0.001</td>
<td>-$2,472</td>
<td>0</td>
<td>0</td>
<td>$0,000</td>
<td>-$2,472</td>
<td></td>
</tr>
</tbody>
</table>

**Total:** $3,844,096

**Total Postage Amount (includes rounding, discounts, and any verification postage):** $3,844,096
Carbon Accounting Statement

This report displays the carbon dioxide equivalent (CO2-e) impact in metric tons (MT) the Postal Service incurs for your parcels and/or mail pieces.

Click here for more information.

<table>
<thead>
<tr>
<th>Month/Year</th>
<th>Mail Product</th>
<th>Pieces Used in Emission</th>
<th>Pieces Excluded</th>
<th>Carbon Lifecycle Emission (MT)</th>
<th>Carbon Footprint Emission (MT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr 2017</td>
<td>Bound Printed Matter</td>
<td>32</td>
<td>0</td>
<td>0.0283</td>
<td>0.0364</td>
</tr>
<tr>
<td>Apr 2017</td>
<td>First-Class Mail</td>
<td>2000</td>
<td>0</td>
<td>0.3771</td>
<td>0.5185</td>
</tr>
<tr>
<td>Apr 2017</td>
<td>USPS Marketing Mail</td>
<td>1000</td>
<td>0</td>
<td>0.0916</td>
<td>0.1215</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>2300</strong></td>
<td><strong>0</strong></td>
<td><strong>0.4964</strong></td>
<td><strong>0.6754</strong></td>
</tr>
</tbody>
</table>
Tech Credit Report

The selected business location is not eligible to redeem a Tech Credit, based on the Tech Credit Program's published eligibility criteria. To review the criteria, or to submit an inquiry to the Postal Service regarding your eligibility status, please click the "Tech Credit Informational Page" link above.
QBRM Verification Assessment Report

QBRM Verification Assessment Report Search

<table>
<thead>
<tr>
<th>CRID</th>
<th>Location, press control key and click on the desired item</th>
</tr>
</thead>
<tbody>
<tr>
<td>34646784</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date From</th>
<th>New</th>
<th>Date To</th>
<th>New</th>
</tr>
</thead>
</table>

No records found.

<table>
<thead>
<tr>
<th>Transaction Number</th>
<th>CRID</th>
<th>Parent Finance Number</th>
<th>Parent Number</th>
<th>Parent Type</th>
<th>Sampling Date</th>
<th>Invoice Date</th>
<th>Total QBRM Value</th>
<th>Total Verification Errors</th>
<th>Verification Details</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

No records found.
### QBRM Additional Postage Due Report

#### Search

<table>
<thead>
<tr>
<th>CRID</th>
<th>Invoice Period</th>
<th>Total Verification Errors</th>
<th>Permit Finance Number</th>
<th>Permit Number</th>
<th>Permit Type</th>
<th>Additional Postage Due</th>
<th>Additional Postage Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

No records found.

<table>
<thead>
<tr>
<th>CRID</th>
<th>Invoice Period</th>
<th>Total Verification Errors</th>
<th>Permit Finance Number</th>
<th>Permit Number</th>
<th>Permit Type</th>
<th>Additional Postage Due</th>
<th>Additional Postage Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

No records found.

---

**LEGAL**
- Privacy Policy
- Terms of Use
- FOIA
- No FEAR Act EEO Data

**ON USPS.COM**
- Government Services
- Buy Stamps & Shop
- Print a Label with Postage
- Customer Service
- Site Index

**ON ABOUT.USPS.COM**
- About USPS Home
- Newsroom
- Mail Service Updates
- Forms & Publications
- Careers

**OTHER USPS SITES**
- Business Customer Gateway
- Postal Inspectors
- Inspector General
- Postal Explorer

Copyright © 2017 USPS. All Rights Reserved.
### Manifest Detail Error Report

**Details for LADYTEE LIP GLOSSES**  
**Month 07 of Fiscal Year 2017 (04/01/2017 - 04/30/2017)**  

<table>
<thead>
<tr>
<th>MD</th>
<th>Error Message</th>
<th>Mail Class</th>
<th>Change Month and Year</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>None</td>
<td>ALL</td>
<td>April 2017</td>
</tr>
</tbody>
</table>

This report contains all packages that have not been paid for in V5S due to an invalid combination of rate ingredients. At the time the manifest was received, "unallocated V5S postage" could not be determined from the data provided in the parcel record. Parcel records will be removed from this report upon successful retransmission of all V5S manifest files. Packages remaining on the report after the 15th of the subsequent month will be subject to the average parcel prices listed within the report. Average parcel prices for individual parcels are based on the average per piece area of all pieces manifested for that manifest within the month/plan the manifested extra service fees for that parcel.

**Total Records: 0**

# Postage Statement Summary

## LADYTEE LIP GLOSSES

Month 06 of Fiscal Year 2017 (03/01/2017 - 03/31/2017)

**Manifest Mailing - Postage Statement Summary**

Click on a File Number to see the Postage Statement Detail report for that file number.

<table>
<thead>
<tr>
<th>File Number</th>
<th>Mailing Date</th>
<th>File Type</th>
<th>Permit Number</th>
<th>Permit ZIP Code</th>
<th>Cat Footage ($)</th>
<th>Variance (Packages)</th>
<th>Variance ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2626900161234524562</td>
<td>03/01/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>250.26</td>
<td>10</td>
<td>210.26</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>74.00</td>
<td>30</td>
<td>44.00</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>107.89</td>
<td>60</td>
<td>17.87</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>58.17</td>
<td>42</td>
<td>14.17</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>66.00</td>
<td>50</td>
<td>8.00</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>150.00</td>
<td>90</td>
<td>20.00</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/14/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>85.17</td>
<td>42</td>
<td>11.17</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>1019.99</td>
<td>117</td>
<td>890.06</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>2467.47</td>
<td>29</td>
<td>2448.47</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>60.27</td>
<td>3</td>
<td>76.27</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>140.42</td>
<td>30</td>
<td>81.42</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>225.08</td>
<td>18</td>
<td>241.08</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>340.71</td>
<td>10</td>
<td>228.71</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>325.87</td>
<td>20</td>
<td>315.87</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>158.97</td>
<td>17</td>
<td>45.97</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>150.00</td>
<td>10</td>
<td>143.00</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>30.73</td>
<td>5</td>
<td>25.73</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>25.00</td>
<td>13</td>
<td>20.00</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>82.00</td>
<td>30</td>
<td>84.24</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/17/2017</td>
<td>O</td>
<td>1427</td>
<td>20260</td>
<td>2051.04</td>
<td>60</td>
<td>2031.04</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/22/2017</td>
<td>O</td>
<td>1187</td>
<td>24022</td>
<td>7.08</td>
<td>4</td>
<td>3.08</td>
</tr>
<tr>
<td>2626900161234524562</td>
<td>03/22/2017</td>
<td>O</td>
<td>1187</td>
<td>24022</td>
<td>52.90</td>
<td>4</td>
<td>54.00</td>
</tr>
</tbody>
</table>

**TOTAL:**

$12,885.29
982
$11,804.44

[First/Prev] [Next/Last]

**Pressort Eligibility Discrepancies**

Matched With Pressort Discrepancies

Total Pressorted Mailings for Month 06: 12
No Records Found. Please try another query.
Uncapped Error Data

Wireframe for the Uncapped Error Data is available to demonstrate proposed functionality

[Link to the Wireframe]
Bulk Data Download

- Frequency for Downloads in IV Platform
  - Daily
  - Weekly
  - Monthly

- Undocumented/Unmanifested errors will be deactivated when we move to the automated solution in September

- Errors will be removed from the data once the piece has been identified from a USPS scan
Undocumented/Unmanifested errors will be deactivated when we move to the automated solution in September.

Errors will be removed from the data once the piece has been identified from a USPS scan.
First-Class Agenda

- Move Update
  - FRN for Address Quality measurement and assessment
  - When Full-Service ACS will become free.

- Seamless Acceptance update
  - Undocumented mail.
  - Image availability leveraging Informed Delivery platform for Undocumented – Provide
  - PAF update

- Payment Modernization update
  - Nesting Sampling Errors due to the tray sampled being on a container not included in eDoc.

- PostalOne! roadmap update
<table>
<thead>
<tr>
<th>Action Item</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>USPS to provide the Seamless Onboarding Process to User Group 10</td>
<td>The Seamless Onboarding process will be covered in an upcoming UG10 meeting</td>
</tr>
<tr>
<td>Define roles, responsibilities and review process for CSAs (Robert Cintron, Pritha Mehra, Mike Tate and Bob Rosser)</td>
<td>CSAs will be discussed in more detail during the Operations track. The requested meeting was held to discuss current state of CSAs – no changes will be made at this time.</td>
</tr>
<tr>
<td>Separate out Nesting Sampling Errors due to the tray sampled being on a container not included in eDoc.</td>
<td>These errors will be separated as of 4/30 release. See next slides</td>
</tr>
<tr>
<td>BB&amp;T to send recommended enhancements to EPOBOL field names</td>
<td>BB&amp;T updates were sent and have been incorporated to a future release: Customers will be able to add relevant business information in the New and Link boxes features.</td>
</tr>
</tbody>
</table>
Customer/Supplier Agreements (CSA) Update
Both MEPT and Operations own CSA process
- Working jointly to automate process
- Met with Industry in March to discuss/resolve issues

Assessment Concerns
- Stem from scanning and verification that the correct trays being nested in the correct containers at DMU's
  - Purpose to identify nesting errors and assist the mailer in correcting them
  - No assessments associated with this activity
  - Same mailer assistance as during Full-service TEM process
The number of required approvals is being reduced

Current approvers
1. Mailer
2. District Manager
3. P&DC Manager
4. Area Manager, Dist. Network Ops
5. Area Manager, In-Plant Support
6. HQ Manager, Processing Ops
7. HQ Manager, Network Ops

Proposed approvers:
1. Mailer
2. District Manager
3. P&DC Manager
4. Area Manager, Operations
5. HQ Manager, Processing Ops
CSA Periodic Review Process

- Institute a periodic review process of existing CSAs
  - Each CSA will receive a review after each Structural Change Release
  - A review will be conducted when logistical changes within the USPS Operations warrant potential changes to the CSA

- The review will check the following factors
  - Ensure all surface transport ZIP Codes are included for those that should not be flown
  - Check each CSA surface separation to validate correct set of ZIP Codes within the separation
  - Check mailer volume to identify any new separations that may be needed
Nesting Sampling Validations

MTAC

April 2017
Aggregate data for all 101 mailers under verification

### Nesting/Sampling HU Errors trend Report (March 2017)

<table>
<thead>
<tr>
<th>Mailer</th>
<th>Total Sampling HUs</th>
<th>Total HU errors</th>
<th>Total error %</th>
<th>HU identified on containers not in eDoc</th>
<th>% of HUs Not in eDoc</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top 20</td>
<td>62,565</td>
<td>6,066</td>
<td>9.70%</td>
<td>1,881</td>
<td>3.01%</td>
</tr>
<tr>
<td>All Sites</td>
<td>371,539</td>
<td>9,304</td>
<td>2.50%</td>
<td>27,411</td>
<td>7.38%</td>
</tr>
</tbody>
</table>
# Nesting Sortation

## Top 20 Mailers with Opportunity for Improvement

<table>
<thead>
<tr>
<th>Mailer</th>
<th>Total Sampling HUs</th>
<th>Total HU errors</th>
<th>Total error %</th>
<th>HU identified on containers not in eDoc</th>
<th>% of HUs Not in eDoc</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailer 1</td>
<td>2492</td>
<td>1049</td>
<td>42.10%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 2</td>
<td>420</td>
<td>155</td>
<td>36.90%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 3</td>
<td>42</td>
<td>13</td>
<td>31.00%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 4</td>
<td>47</td>
<td>10</td>
<td>21.30%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 5</td>
<td>2646</td>
<td>419</td>
<td>15.80%</td>
<td>382</td>
<td>14.40%</td>
</tr>
<tr>
<td>Mailer 6</td>
<td>1592</td>
<td>229</td>
<td>14.40%</td>
<td>65</td>
<td>4.10%</td>
</tr>
<tr>
<td>Mailer 7</td>
<td>5662</td>
<td>733</td>
<td>12.90%</td>
<td>239</td>
<td>4.20%</td>
</tr>
<tr>
<td>Mailer 8</td>
<td>3387</td>
<td>306</td>
<td>9.00%</td>
<td>59</td>
<td>1.70%</td>
</tr>
<tr>
<td>Mailer 9</td>
<td>4811</td>
<td>385</td>
<td>8.00%</td>
<td>317</td>
<td>6.60%</td>
</tr>
<tr>
<td>Mailer 10</td>
<td>1415</td>
<td>108</td>
<td>7.60%</td>
<td>59</td>
<td>1.70%</td>
</tr>
<tr>
<td>Mailer 11</td>
<td>1326</td>
<td>101</td>
<td>7.60%</td>
<td>97</td>
<td>7.30%</td>
</tr>
<tr>
<td>Mailer 12</td>
<td>317</td>
<td>24</td>
<td>7.60%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 13</td>
<td>12993</td>
<td>963</td>
<td>7.40%</td>
<td>419</td>
<td>3.20%</td>
</tr>
<tr>
<td>Mailer 14</td>
<td>352</td>
<td>26</td>
<td>7.40%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 15</td>
<td>603</td>
<td>44</td>
<td>7.30%</td>
<td>25</td>
<td>4.10%</td>
</tr>
<tr>
<td>Mailer 16</td>
<td>4074</td>
<td>282</td>
<td>6.90%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 17</td>
<td>8088</td>
<td>506</td>
<td>6.30%</td>
<td>137</td>
<td>1.70%</td>
</tr>
<tr>
<td>Mailer 18</td>
<td>3366</td>
<td>199</td>
<td>5.90%</td>
<td>8</td>
<td>0.20%</td>
</tr>
<tr>
<td>Mailer 19</td>
<td>1812</td>
<td>105</td>
<td>5.80%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Mailer 20</td>
<td>7120</td>
<td>409</td>
<td>5.70%</td>
<td>133</td>
<td>1.90%</td>
</tr>
</tbody>
</table>
On 4/30, Nesting/sortation sampling error where the HU is physically located on a different container than indicated in the eDoc will be split into two error codes

<table>
<thead>
<tr>
<th>Sampling Type</th>
<th>Previous Error Code</th>
<th>Previous Error Code Description</th>
<th>New Error Code</th>
<th>New Error Code Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nesting/Sortation</td>
<td>10 689</td>
<td>FS-IMD Tray Sampling Scan to FS-IMD Container Sampling Scan does not match nesting in the eDoc.</td>
<td>731</td>
<td>FS-IMD Tray Sampling Scans to FS-IMD Container Sampling Scans nesting does not match nesting in the eDoc and the sampled container was not found in eDoc</td>
</tr>
<tr>
<td>Nesting/Sortation</td>
<td>10 689</td>
<td>FS-IMD Tray Sampling Scan to FS-IMD Container Sampling Scan does not match nesting in the eDoc.</td>
<td>10</td>
<td>FS-IMD Tray Sampling Scan to FS-IMD Container Sampling Scan does not match nesting in the eDoc.</td>
</tr>
<tr>
<td>Nesting/Sortation</td>
<td>689</td>
<td></td>
<td>689</td>
<td>FS-IMD Tray Sampling Scan to FS-IMD Container Sampling Scan does not match nesting in the eDoc, and the container listed in eDoc is also scanned in the same sample</td>
</tr>
</tbody>
</table>
Identified root causes for HU errors

- **Mailer Quality Control**
  - Mailer did not have a QC process in place to verify accuracy of completed containers.
  - MLOCR mailer did not have signage to ensure containers were placed in the same location each day. Multiple containers at each runout and they were placed in different positions each day. Signage was added to improve quality.

- **Software Issues**
  - Mailer software issue was preventing HU locations from being updated when redirected by TMS.

- **Not following CSA**
  - Mailer making separations that are not included in the current active CSA

- **Containers not in eDoc**
  - Even though these may not be nesting errors – we have identified multiple MLOCR mailers that are not physically linking all of their containers into the eDoc.
Marketing Mail Agenda

- PostalPro
- Full-Service: Updates to eDoc after finalization when also doing eInduction
- Seamless: Open to new participants
- eInduction: Status of test emails from April
- Mailer Scorecard corrections after a joint review with USPS
<table>
<thead>
<tr>
<th>Action Item</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>USPS to confirm current capabilities that an xml containerupdateresquest</td>
<td>At this time, a 3rd party logistics provider can upgrade a container to eInduction (N to Y) but can not downgra...</td>
</tr>
<tr>
<td>message can be sent to update a container status from eInduction to</td>
<td>non-eInduction as a 3rd party logistics provider.</td>
</tr>
<tr>
<td>non-eInduction as a 3rd party logistics provider.</td>
<td></td>
</tr>
<tr>
<td>Payment Modernization Workgroup to provide:</td>
<td>1. Yes we will keep CAPS access to reports</td>
</tr>
<tr>
<td>1. Confirm once a customer converts to EPS the historical CAPS reports</td>
<td>2. Current design is that for trust, upon the last permit or service/product is linked to EPS, the balance will be zeroed out in CAPS,...</td>
</tr>
<tr>
<td>remain available to the customer</td>
<td>3. At this time, mailers will be encourage to move to EPS. There are no plans to force the transition.</td>
</tr>
<tr>
<td>2. Confirm trust will be zeroed out before the account is linked to EPS</td>
<td></td>
</tr>
<tr>
<td>3. Plan for Local Permit Retirement</td>
<td></td>
</tr>
</tbody>
</table>
Periodicals Agenda

- Payment Modernization Update
- Finalizing CPP mailings
- Zeros in Mailer ID
- Move Update status
- eInduction Update
# Action Items: Periodicals

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dale Miller will work with Angela Dyer and Randy Workman to resolve CPP eInduction issues through the LSC Mattoon site  <em>(Randy Workman/Angela Dyer working with Dale Miller to resolve eInduction issue when mailing not in FPP status due to customer’s weight auditing process)</em></td>
<td>In Progress</td>
</tr>
<tr>
<td>Determine process to retire MMS</td>
<td>In Progress</td>
</tr>
<tr>
<td>John Whittington will work with Angela Dyer to transition PO Boxes and Caller Service Boxes to EPOBOL using the production system</td>
<td>Transition process re-started</td>
</tr>
<tr>
<td>John Whittington to send details of Capital Heights redirection issue.</td>
<td>Validating that MDF was updated to allow SCF discount for both Periodicals and Periodicals NEWS.</td>
</tr>
</tbody>
</table>
Finalizing CPP mailings

- CPP to FPP status
  - Mailings move to FPP status once the mailing is complete and has been finalized by the acceptance employee

- Editing weights
  - Mailers can edit piece weights during the time is in FPP status

- Drop Shipment containers
  - Containers can be inducted into USPS processing using eInduction or PVDS once the job has been moved to FPP status

Reference
A Guide for Centralized Postage Payment (CPP) Customers

Guide to eInduction (page 15)
Finalizing CPP mailings

Finalization of Postage Statement

- eInduction containers cannot ship until they are paid for.
- Containers release to SV once the postage statement is in a FIN or FPP status and provided the containers do not fail any pre-induction validations.
- A Postal Service clerk finalizes the associated postage statement at the acceptance location. Containers not finalized will be rejected at induction and returned to the mailer.

Editing weights

- The weights should be updated during the 28 days while in FPP.
- There is a PostalOne! worksheet to do this.
  - One root issue mailers have is that there is not an automated (updated eDoc) method of altering the weight after the stage has been updated to FPP. This can cause some mailers to hold off on sending the UPD statement.
  - The resolution would be to develop a “weight/ad percentage update” method that mimics the Transportation Update.
Question from Periodicals:

Use of preceding zero’s for 6-digit mail owner MID generating invalid MID errors resulting in an assessment. Is that actually a problem or just an anomaly in the way the validation is done?

Answer

SASP has validated that MIDs with leading zeros will not trigger a Full-Service MID error.
Package Services Agenda

- Workgroup #182 Update
- IMpb Compliance and Reports
- APV Overview and Update
- *PostalOne!* Roadmap and Package Platform Update
- Differences between eVS and Seamless
**Action Items: Package Services**

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>USPS to schedule Package Meeting for March 23, 2017</td>
<td>USPS-Industry joint review of proposed future verification approach was held</td>
</tr>
<tr>
<td>USPS to share the Verification Roadmap white paper with the group</td>
<td>MTAC #182 will be kicking off on 4/21/2017 (see slide for charter)</td>
</tr>
<tr>
<td>Ingest of manifest</td>
<td></td>
</tr>
</tbody>
</table>
Work Group #182 - Package Acceptance and Payment Improvements

**Work Group Title:** Work Group #182 - Package Acceptance and Payment Improvements  
**Expected Date of Completion:** September 29, 2017  
**Work Group Originator:** Pritha Mehra, VP of ME&PT  
**Work Group Mission Statement:** This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.

**Impact on Other Issues/Procedures** – The output of the workgroup may impact the following: Mailing Receipts, Verification Results Reporting, Postage Payment

**Desired Results:** The workgroup will review the following artifacts in support of the package platform improvements:
- Service definitions of key capabilities to accept and pay for packages
- Epics, User Stories and Features in support of acceptance, verification, payment and reports for commercial package mailings.

**Area of Focus:** Mail Acceptance and Payment

---

**If you are interested in participating, please send an email containing your contact information to the group leaders:**

**INDUSTRY LEADER**  
John Medeiros  
Parcel Shippers Association (PSA)  
MTAC Representative  
407-393-1958  
954-804-7728 (C)  
john.medeiros@dhl.com

**POSTAL LEADERS**  
Vicki Bosch  
Mgr. Product and Payment Technology  
202-268-4978  
vicki.m.bosch@usps.gov
## IMpb Compliance Assessments

### Current Verifications and Thresholds

<table>
<thead>
<tr>
<th>Verifications</th>
<th>Current Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barcode</td>
<td>99%</td>
</tr>
<tr>
<td>Address</td>
<td>98%</td>
</tr>
<tr>
<td>Shipping File</td>
<td>97%</td>
</tr>
<tr>
<td>Barcode Quality</td>
<td>Measure Only</td>
</tr>
<tr>
<td>Address Quality</td>
<td>Measure Only</td>
</tr>
<tr>
<td>Manifest Quality</td>
<td>Measure Only</td>
</tr>
</tbody>
</table>

### Effective February 1 Verifications and Thresholds

<table>
<thead>
<tr>
<th>Verifications</th>
<th>Effective February 1 Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barcode</td>
<td>95%</td>
</tr>
<tr>
<td>Address</td>
<td>98%</td>
</tr>
<tr>
<td>Shipping File</td>
<td>91%</td>
</tr>
<tr>
<td>Barcode Quality</td>
<td>Measure Only</td>
</tr>
<tr>
<td>Address Quality</td>
<td>Measure Only</td>
</tr>
<tr>
<td>Manifest Quality</td>
<td>Measure Only</td>
</tr>
</tbody>
</table>

### Effective July 2017 Verifications and Thresholds

<table>
<thead>
<tr>
<th>Verifications</th>
<th>Effective July 2017 Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barcode Quality</td>
<td>*95%</td>
</tr>
<tr>
<td>Address Quality</td>
<td>*89%</td>
</tr>
<tr>
<td>Manifest Quality</td>
<td>*91%</td>
</tr>
</tbody>
</table>

*July 2017 thresholds agreed upon with MTAC WG #178

### Verifications and Thresholds Details

#### Effective July 2017

<table>
<thead>
<tr>
<th>Verifications</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barcode Quality</td>
<td>Invalid MID in tracking number</td>
</tr>
<tr>
<td>Address Quality</td>
<td>Missing secondary address information</td>
</tr>
<tr>
<td>Manifest Quality</td>
<td>Facility mismatch between scan and manifest</td>
</tr>
<tr>
<td></td>
<td>Invalid PO ZIP code</td>
</tr>
<tr>
<td></td>
<td>Invalid payment account</td>
</tr>
<tr>
<td></td>
<td>Invalid method of payment</td>
</tr>
<tr>
<td></td>
<td>eVs only: Manifest received before AAU w/o Shipping Partner event; manifest received before midnight if Shipping Partner received with address</td>
</tr>
</tbody>
</table>

**Assessing now until July 2017**

**IMpb Barcode** | **Address or 11-digit DPV** | **Manifest v1.6 or higher**

**IMpb fact sheet posted on PostalPro:** [https://postalpro.usps.com/node/3711](https://postalpro.usps.com/node/3711)
## IMpb Compliance Assessments - eVS


<table>
<thead>
<tr>
<th>Mail Class</th>
<th>Total Volume Requiring IMpb</th>
<th>IMpb Compliance Metrics</th>
<th>Non-compliant Volume</th>
<th>Score</th>
<th>Threshold</th>
<th>Pieces under Threshold</th>
<th>Assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First-Class</strong></td>
<td>50,000</td>
<td>Barcode Format (BF)</td>
<td>200</td>
<td>99.60%</td>
<td>95.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Presence (DZ)</td>
<td>300</td>
<td>99.40%</td>
<td>98.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shipping File (SF)</td>
<td>2,000</td>
<td>96.00%</td>
<td>91.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Barcode Quality (BQ)</td>
<td>400</td>
<td>99.20%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Quality (AQ)</td>
<td>900</td>
<td>98.20%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manifest Quality (MQ)</td>
<td>1,000</td>
<td>98.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Priority Mail</strong></td>
<td>10,000</td>
<td>Barcode Format (BF)</td>
<td>0</td>
<td>100.00%</td>
<td>9.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Presence (DZ)</td>
<td>0</td>
<td>100.00%</td>
<td>98.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shipping File (SF)</td>
<td>0</td>
<td>100.00%</td>
<td>91.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Barcode Quality (BQ)</td>
<td>0</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Quality (AQ)</td>
<td>0</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manifest Quality (MQ)</td>
<td>0</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Parcel Select</strong></td>
<td>2,000,000</td>
<td>Barcode Format (BF)</td>
<td>5</td>
<td>100.00%</td>
<td>95.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Presence (DZ)</td>
<td>55,000</td>
<td>97.25%</td>
<td>98.00%</td>
<td>15,000</td>
<td>$3,000.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shipping File (SF)</td>
<td>800,000</td>
<td>60.00%</td>
<td>91.00%</td>
<td>620,000</td>
<td>$124,000.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Barcode Quality (BQ)</td>
<td>12</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Quality (AQ)</td>
<td>65,000</td>
<td>96.75%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manifest Quality (MQ)</td>
<td>850,000</td>
<td>57.50%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Parcel Select Lightweight</strong></td>
<td>5,000,000</td>
<td>Barcode Format (BF)</td>
<td>60</td>
<td>100.00%</td>
<td>95.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Presence (DZ)</td>
<td>900,000</td>
<td>82.00%</td>
<td>98.00%</td>
<td>800,000</td>
<td>$160,000.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shipping File (SF)</td>
<td>1,200,000</td>
<td>76.00%</td>
<td>91.00%</td>
<td>750,000</td>
<td>$150,000.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Barcode Quality (BQ)</td>
<td>500</td>
<td>99.99%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Quality (AQ)</td>
<td>30,000</td>
<td>99.40%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manifest Quality (MQ)</td>
<td>1,500,000</td>
<td>70.00%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Blended</strong></td>
<td>7,060,000</td>
<td>Barcode Format (BF)</td>
<td>265</td>
<td>100.00%</td>
<td>9.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Presence (DZ)</td>
<td>955,300</td>
<td>86.47%</td>
<td>98.00%</td>
<td>814,100</td>
<td>$162,820.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shipping File (SF)</td>
<td>2,002,000</td>
<td>71.64%</td>
<td>91.00%</td>
<td>1,366,600</td>
<td>$273,320.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Barcode Quality (BQ)</td>
<td>912</td>
<td>99.99%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Quality (AQ)</td>
<td>95,900</td>
<td>98.64%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manifest Quality (MQ)</td>
<td>2,351,000</td>
<td>66.70%</td>
<td>0.00%</td>
<td>0</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

Total Assessment by Individual Mail Class: $284,000.00

Total Assessment by blended Mail Class: $273,320.00
Downloading IMpb Report - eVS

- eVS IMpb Noncompliance Online Report:

**eVS Monthly Account and Sampling Summary**

- Postage adjustment from IMpb noncompliance
- Express Mail (DZ)
- First-Class Package Service (DZ)
- Priority Mail (DZ)
- Parcel Select (DZ)

**Reports Menu**
- Carbon Accounting Statement
- Change History Report
- Content Eligibility Sampling Report
- DDU Confirmation Services Mis-shiped Report
- Destination Entry Eligibility Report
- Destination Entry Exceptions Rules Engine
- Duplicate Exemptions Engine Rules
- Duplicate PICs Report
- eVS IMpb Noncompliance Report

To download 500k records or more

To download less than 500k records
IMpb Report Changes – Non-eVS

- Available through the BCG
- Add ability to select specific MIDs and CRIDs to report on
- Create new summary level report aggregating compliance % by MID
- Highlighting on Compliance % based on threshold
- Ability to drill by MID as well
- Modified mid-level report aggregating compliance % by MID, permit number, and transaction number
- Highlighting on Compliance % based on threshold
- Ability to drill by transaction number
- No changes proposed for lowest level detail report
The new process works in collaboration with PC Postage vendors to adjust customer accounts for postage discrepancies detected automatically by USPS processing equipment.

- **Capture Piece Characteristics**: Upgraded hardware and redesigned packaging improve in-line capture of piece characteristics.
- **Postage Assessment**: New and upgraded software (eSAS, UPE, TRP) compare actual vs. customer provided piece characteristics to identify postage discrepancies.
- **Reconciliation**: USPS sends a daily file to PC Postage vendors, to deduct postage from customer accounts.
- **Provide Customer Care**: Customers dispute charges or contact helpdesk with inquiries.
USPS has revised Parcel Return Service pick up window for RDU. The effective date for the change is April 30, 2017:

<table>
<thead>
<tr>
<th>Facility Type</th>
<th>Pickup Every (Current)</th>
<th>Pickup Every (New!)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDU</td>
<td>96-hours</td>
<td>48-hours</td>
</tr>
<tr>
<td>RSCF</td>
<td>24-hours</td>
<td>24-hours (No change)</td>
</tr>
</tbody>
</table>

(The change excludes Saturdays, Sundays, and USPS Holidays)

The PRS Pickup Window Change was announced on BMA Advisory March 14, 2017.

The Domestic Mail Manual will be updated in May 2017 to reflect the new pick-up frequency requirement.
Automated Package Verification - Overview

**UPGRADED** USPS mail processing equipment will identify PC Postage packages where postage does not match parcel characteristics.

### Mail Prep
- **Customer:**
  1. Prints Label
  2. Pays for Postage
  3. Inducts parcel

### Mail Entry/Processing
- **USPS:**
  1. Inducts parcel into mailstream
  2. Sorts Parcel & Captures Package Attributes

### Postage Assessment
- **USPS:**
  1. Calculates postage differences
  2. Notifies Vendor of postage differences

### Reconciliation
- **Customer:**
  1. Pays postage differences via vendor
  2. Verifies Payment through ICR

Main causes for shortpaid packages:
- **Weight:** paid weight does not match USPS assessment
- **Mail Class:** package does not qualify for paid mail class (e.g. NSA not active, weight over mail class limit, flat rate packaging claimed but not used, etc.)
- **Dimensions:** paid dimensions do not match USPS measurements
- **Zone:** paid zones does not match actual zones
Automated Package Verification – USPS Capabilities

<table>
<thead>
<tr>
<th>Initiative</th>
<th>Description</th>
<th>Current Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improve UPC Barcode Placement</td>
<td>Reposition UPC on Flat Rate packaging to detect revenue discrepancies due to packaging</td>
<td>Fully Deployed</td>
</tr>
<tr>
<td>Upgrade Scales</td>
<td>Upgraded package processing equipment (APBS/APPS/SPSS) to enable high accuracy (1 oz. precision) detection of weight-based revenue discrepancies</td>
<td>Fully Deployed</td>
</tr>
<tr>
<td>Install Dimensional Scanner</td>
<td>Install scanners (DSD) to enable high accuracy (0.2 in. precision) detection of revenue discrepancies due to dimensions, specifically for Non-machinables and Dimensional Weighting at Scan Where you Band (SWYB) stations</td>
<td>Finalizing Deployment April 2017</td>
</tr>
<tr>
<td>Software</td>
<td>Software to use MPE package data to assess postage, collect revenue, and resolve disputes</td>
<td>Fully Deployed</td>
</tr>
<tr>
<td>Phase 1 Go-Live</td>
<td>Billing for postage discrepancies begins for all Click-N-Ship and PC Postage customers</td>
<td>Aug. 1, 2017</td>
</tr>
</tbody>
</table>
Automated Package Verification - Timeline

Package Platform Phase 1 improves the customer experience by automatically correcting postage for PC Postage and CNS parcels beginning August 1st, following a trial period for notifications.

### Key Accomplishments

- APPS Installation Complete – Dec ‘16
- APBS Installation Complete – Dec ‘16
- Extensive End-to-End Testing
  - Successful production seeding of packages
- Sharing live data with industry via trusted scale network
  - Daily files transferred through AFT
  - Vendors using data to educate customers

### Next Steps

- Continue production package seeding
- APV help desk expansion – Summer ‘17
- Dimensioning equipment deployment completion
- Continue Live data sharing with industry
- Start collection 8/1/17

### Timeline

- **Apr**
  - 4/12: Vendors begin automated courtesy notices
  - 4/30: Dimensioning equipment deployment completion

- **May**
  - 5/15 Customer Help Desk hiring and training

- **June**
  - 6/17: Verify postage webpage updates for go live

- **July**
  - 7/10: Retail training for go live

- **Aug**
  - 8/1: Go-Live
Automated Package Verification - Timeline

**Package Platform Phase 1: APV**
- Currently sharing live data with industry via trusted scale network
- Vendors using data to educate customers
- Go live August 1st

**Package Platform Phase 2: Scan, Weight, Pay**
- Based on existing Package Platform base
- Post payment model for select customers
- Pilot testing Summer 2017

---

**Improving the customer experience through**
- Automated package detection
- Automated pricing, billing, and reconciliation
- Enabling post payment models

**Package Platform Future**
- Returns
- Manifest improvements
- Pay as you go
- eVS
**PostalOne! Roadmap Initiatives**

### Develop Package Platform
- **Phase 1:** Automated Package Verification
- **Phase 2A:** Easy Returns (based on scans)
- **Phase 2B:** Easy Returns (based on manifest)
- **Phase 3:** Click-N-Ship Business Pro (BP)
- **Phase 4:** Seamless packages

### Payment Modernization
- **Phase 1:** Payment of PO Boxes
- **Phase 2a:** ACS, PC Postage
- **Phase 2b:** Click-n-Ship Business Pro
- **Phase 3:** Commercial Letters and Flats

### Onboarding & Account Management
- **One Payment Account:**
  - **Phase 1:** Shipping Service Permit
  - **Phase 2:** Retire Permit Fees and Enable Single Account

### Enhance Letter/Flat Platform
- **Actionable Feedback**
  - **Phase 1:** Mail Quality Data through IV
- **Seamless Acceptance**
  - **Phase 1:** Mailer Onboarding
- **eDoc Simplification**
  - **Phase 1:** Provide Pricing File to Mailers
  - **Phase 2:** Simplified and faster reversals
  - **Phase 3:** Enhanced eDoc Upload
  - **Phase 4:** Transition to postage receipt
  - **Phase 5:** SKU and Container based eDoc
  - **Phase 6:** Broker service across eDoc types

**Where Phase Will Be Addressed**
- **WG #182**
- **WG #173**
- **WG #183**

**Future Phase**
- **Completed**
- **In Progress**
- **New WG**

**Future Phase**
- **Sequencing in Progress**

**Future Phase**
- **WG #182**
- **WG #173**
- **WG #183**

**Future Phase**
- **In Progress**
- **New WG**

**Future Phase**
- **Completed**
## Package Platform Service Group: Easy Returns

### Service Groups

- **Manifest**
  - Normalizes submitted mailer files into a common format and brokers manifest data to downstream services. Notifies customers in near real time of files received, pending, processed.

- **Validations**

- **Pricing**
  - Leverages UPE to price every package including fees, incentives, and contracts. Looks up the price, calculates postage, and notifies the customer when the price is available.

- **Payment**
  - Initiates/integrates payment through EPS to process payment and to generate reports and receipts for customers.

- **Scan Broker**
  - Retrieves scans from the network for all packages. Normalizes the scan data to eliminate any formatting discrepancies and ensures proper import of all data elements. Passes scan data to other services.

- **Verify**
  - Leverages manifest and scan data to verify existence of payment, package attributes, verify sample quality, calculate any additional postage due, and send results and charges to reporting and payment services.

- **Mailer Review Management**
  - Creates a UI within the Business Customer Gateway (BCG) for mailers to see their assessments, request review of their assessments, upload any supporting documentation for reviews, and track the status of any ongoing reviews.

- **Data**
  - Receives data from other services and distributes to external reports and data extracts. Allows for subscriptions and notifications near real time.

- **Reporting**
  - Consolidates different report types into singular report. Allows for extensive customization and allow for subscriptions based on users needs.

- **Manage Account**
  - Streamlines and simplifies the registration and account management process.
**March 23rd Industry Meeting: Review Package Platform & Verification Whitepaper**

<table>
<thead>
<tr>
<th>Summary</th>
<th>Next Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Reviewed PostalOne! Initiatives and the business and IT goals</td>
<td>• Present on the APV Platform and provide updates on scales/dimensioning</td>
</tr>
<tr>
<td></td>
<td>equipment implementation and testing</td>
</tr>
<tr>
<td>• Reviewed the Package Platform conceptual design</td>
<td>• Launch WG #182 to review package platform epics, features, and user</td>
</tr>
<tr>
<td>• USPS presented its future state proposal for returns (regional &amp;</td>
<td>stories</td>
</tr>
<tr>
<td>network returns) and outbound (destination entry &amp; network) package</td>
<td></td>
</tr>
<tr>
<td>verifications</td>
<td></td>
</tr>
<tr>
<td>• Industry and USPS representatives discussed the outbound package</td>
<td></td>
</tr>
<tr>
<td>assessments – census (network volume) &amp; sampling assessment (DDU entered</td>
<td></td>
</tr>
<tr>
<td>volume)</td>
<td></td>
</tr>
</tbody>
</table>
Returns Processing

Merchandise Return Service (MRS)

- Postage due clerks have to weigh and rate each package
- Lack of package level visibility
- Potential delays in delivery
- No visibility into weighed & rated non-PAM packages

USPS Returns (Scan Based Payment (SBP))

- All packages scanned
- Small portion of packages sampled
- Average pricing for packages not sampled

Parcel Return Service (PRS)

- Some packages do not travel network
- Small portion of packages sampled
- Sampled price use to assess unmanifested

Pain Points:

MRS

1. Inducted through retail, carrier pickup/drop-off
2. Scanned on mail processing equipment
3. Manually weighed and rated by postage due clerk
4. Packages Sampled
5. Delivered

MRS (PAM)

1. Inducted through retail, carrier pickup/drop-off
2. Scanned on mail processing equipment
3. Manually weighed and rated by postage due clerk
4. Packages Sampled
5. Delivered

SBP

1. Inducted through retail, carrier pickup/drop-off
2. Scanned on mail processing equipment
3. Manually weighed and rated by postage due clerk
4. Packages Sampled
5. Delivered

PRS

1. Inducted through retail, carrier pickup/drop-off
2. Scanned on mail processing equipment
3. Manually weighed and rated by postage due clerk
4. Packages Sampled
5. Reverse manifest uploaded

Returns Scan Sources

Parcels Scan Sources

Acceptance  | Enroute  | Arrival At Unit  | Sampling  | Ready for Pickup  | Delivery/Pickup

<table>
<thead>
<tr>
<th>MRS</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail Point-of-Sale</td>
<td>Origin Plant</td>
<td>Destination Plant</td>
<td>Delivery Unit</td>
<td>Delivery Unit</td>
<td>Firm Sheet</td>
</tr>
<tr>
<td>RSS</td>
<td>SPSS, APPS, APBS</td>
<td>SPSS, APPS, APBS</td>
<td>MDCD</td>
<td>MDCD</td>
<td>MDCD</td>
</tr>
<tr>
<td>Carrier Pickup</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MDD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PRS</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail Point-of-Sale</td>
<td>Origin Plant</td>
<td>Destination Plant</td>
<td></td>
<td></td>
<td>RDU/RSCF</td>
</tr>
<tr>
<td>RSS</td>
<td>SPSS, APPS, APBS</td>
<td>SPSS, APPS, APBS</td>
<td></td>
<td>MDCD</td>
<td>RDU/RSCF</td>
</tr>
<tr>
<td>Carrier Pickup</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MDD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Only the most common scan types are accounted for in the diagram.
Returns Processing – Future State

### Network
- No manual weighing & rating
- Pricing based on package attributes captured on MPE
- Package-level reporting based on attribute capture
- Packages without captured attributes will be priced using results from packages with attributes captured by class
- No delays in delivery due to manual processing

### Regional
- Reverse manifest still required due to limited processing
- Sampling used to validate the reverse manifest
- Pricing validated based on package attributes
eVS Vs. Seamless Issues – PAF threshold

- eVS Industry concern: PAF threshold of 1.05 for Seamless Acceptance should be applied to eVS
- USPS Response:
  - PAF thresholds are designed to be substantial enough to demonstrate a trend in preparation issues
  - USPS analyzed Seamless Acceptance and eVS, and discovered that the percentage of pieces in error leading to PAF were substantially higher for eVS products.
  - In the examples outlined, exceeding PAF by .1% was the result of over 20% of pieces being incorrectly prepared.

<table>
<thead>
<tr>
<th>Category</th>
<th>Pieces</th>
<th>Postage</th>
<th>Shortpaid</th>
<th>Per Package</th>
<th>% Shortpaid</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrectly Prepared Pieces</td>
<td>479</td>
<td>$746.97</td>
<td>$ (56.27)</td>
<td>(0.12)</td>
<td>-7.5%</td>
<td>20.14%</td>
</tr>
<tr>
<td>Correct</td>
<td>1,899</td>
<td>$2,790.45</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>79.86%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,378</td>
<td>$3,537.42</td>
<td>$ (56.27)</td>
<td>(0.02)</td>
<td>-1.6%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category</th>
<th>Pieces</th>
<th>Postage</th>
<th>Shortpaid</th>
<th>Per Package</th>
<th>% Shortpaid</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrectly Prepared Pieces</td>
<td>2,190</td>
<td>$3,523.56</td>
<td>$ (259.17)</td>
<td>(0.12)</td>
<td>-7.4%</td>
<td>22.61%</td>
</tr>
<tr>
<td>Correct</td>
<td>7,495</td>
<td>$12,283.34</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>77.39%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>9,685</td>
<td>$15,806.90</td>
<td>$ (259.17)</td>
<td>(0.03)</td>
<td>-1.6%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category</th>
<th>Pieces</th>
<th>Postage</th>
<th>Shortpaid</th>
<th>Per Package</th>
<th>% Shortpaid</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrectly Prepared Pieces</td>
<td>216</td>
<td>$86.81</td>
<td>$ (54.38)</td>
<td>(0.25)</td>
<td>-62.6%</td>
<td>8.14%</td>
</tr>
<tr>
<td>Correct</td>
<td>2,437</td>
<td>$979.45</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>91.86%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,653</td>
<td>$1,066.27</td>
<td>$ (54.38)</td>
<td>(0.02)</td>
<td>-5.1%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category</th>
<th>Pieces</th>
<th>Postage</th>
<th>Shortpaid</th>
<th>Per Package</th>
<th>% Shortpaid</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrectly Prepared Pieces</td>
<td>189</td>
<td>$72.15</td>
<td>$ (48.13)</td>
<td>(0.25)</td>
<td>-66.7%</td>
<td>7.65%</td>
</tr>
<tr>
<td>Correct</td>
<td>2,283</td>
<td>$871.57</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>92.35%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,472</td>
<td>$943.73</td>
<td>$ (48.13)</td>
<td>(0.02)</td>
<td>-5.1%</td>
<td></td>
</tr>
</tbody>
</table>
**eVS Vs. Seamless Issues – Assessment Rules**

- **eVS Industry concern:** MEPT grants letters and flats mailers 3 PAFs before assessing on the 4th PAF
- **USPS response:**
  - The Seamless Acceptance environment has entirely different rules for PAF across the board.
    - Seamless Acceptance has a general PAF, applying to all letters and flats products (i.e. First Class Letters, First Class Flats, Standard Letters, etc.)
    - Seamless Acceptance also has a Mail Characteristics PAF
    - Seamless sampling is done at the Seamless Mailer’s location
  - eVS PAF rules are defined as follows:
    - PAF is calculated at the product level (Priority Mail, Parcel Select, etc.)
    - There is not an eVS Mail Characteristics PAF.
    - USPS does not have access to sample on eVS Consolidator sites
  - The differential in PAF rules and methodologies make it unrealistic to compare the two products.
  - Additionally, MEPT has consistently worked with eVS mailers to look for anomalies in PAF and apply fair rules when applicable such as post stratification.
Additional Issues from eVS Industry Outside of Scope
• eVS Industry Concern: Seamless Acceptance does not assess per piece fines for Unmanifested mail
• USPS Response:
  • eVS parcels receive a per piece assessment as part of IMpb barcode compliance
  • These assessments are for many potential issues and are subject to a minimum threshold:
    • The threshold varies by parcel product
    • The threshold varies by mailer size
  • eVS implemented a recent change request which has minimized the IMpb compliance issues for all eVS mailers, which should resolve this item moving forward.
eVS Vs. Seamless Issues – Weight Tolerance

- eVS Industry concern: Seamless Acceptance error weight tolerance is more lenient in than eVS
- USPS response:
  - This statement is not accurate and is misleading in context
  - eVS weights are captured at 4 decimal places, but are rounded to 2 decimal places. A .0001 weight adjustment could lead to a 2 decimal place rounding issue, but this does not make our weight tolerance any different.
    - Additionally, eVS weights are subject to many tolerances based on rate categories
    - PS has 1lb price brackets, implying that weights can potentially be off by up to 15.9 oz. without driving a price difference
  - Contrastingly, Seamless Acceptance disregards errors that are less than .005.
    - These pieces are always captured as errors when the delta is above .005
  - Thresholds and tolerances are based off of pricing brackets and methodologies which are unique to each product in both parcels or letters